

## IQSweb

### V6.x/7.0.0 to V7.0.1 Upgrade Instructions

Please follow this document if you are upgrading your IQSweb 6.x.x/7.0.0 installation to V7.0.1. If you are performing a new installation of IQSweb or upgrading from V3.1.2 or earlier, please use the main installation instructions located at <http://vdatasys.com>.

**Backup your IQSweb database before proceeding with the upgrade! The IQSweb installer will modify the database. See [Reference D](#) for instructions on backing up the IQSweb database.**

**Please Note: You do not need to uninstall IQSweb V6.x.x before proceeding with this upgrade. This installer will upgrade the existing installation.**

#### ***SQL Server Requirements***

IQSweb V7 requires SQL Server 2012 or later. If you are upgrading your database server, please upgrade to the latest version, SQL Server 2019.

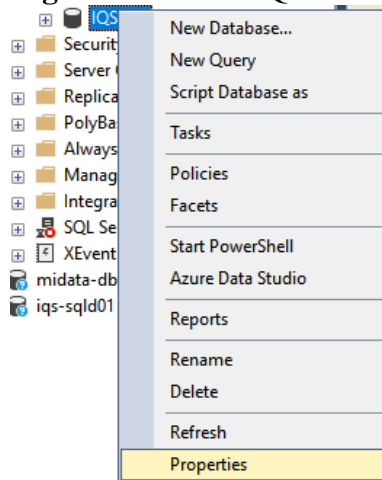
- If installed, appears as
  - Microsoft SQL Server 201x'
  - Microsoft SQL Server Management Studio Express (you may not see Express on the end depending on your install version).
- If not installed, go to IQSweb Reference B for Instructions.

**Please note, upgrading the SQL Server instance does not automatically upgrade the IQSweb database. That requires changing the compatibility level of the database.**

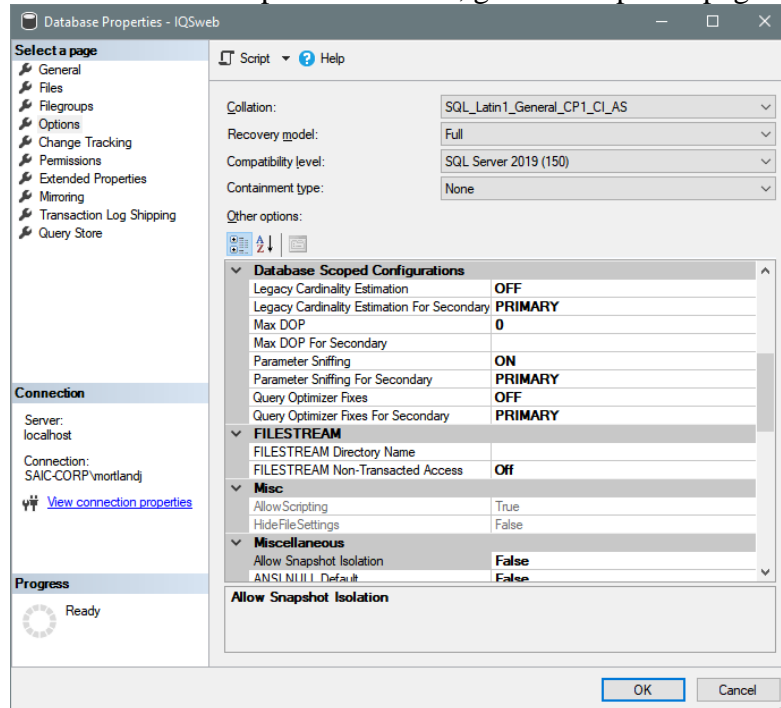
To change the compatibility level:

1. Open SQL Server Management Studio.
2. Connect to the SQL Server instance where the IQSweb database resides.

3. **Right-click** on the IQSweb database.



4. In the Database Properties window, go to the Options page.



5. Ensure that the Compatibility level is set to **SQL Server 2012 (110)** or later. For the longest term compatibility in the future, select the latest level (currently **SQL Server 2019 (150)**).
6. Click **OK**.

## ***IQSweb V7.0.1 IIS Configuration***

**If you have already installed V6.x.x, the V7.0.1 installer will not modify the IIS configuration! You can skip this section.**

The IQSweb V7.x installers will automatically configure Internet Information Services (IIS) to have the IQSwebPool application pool's Start Mode to be AlwaysRunning and to have Auto Start enabled. The installer will also configure the IQSweb web application to have ServiceAutoStart enabled and create a ServiceAutoStartProvider for the application to utilize.

06/13/2022

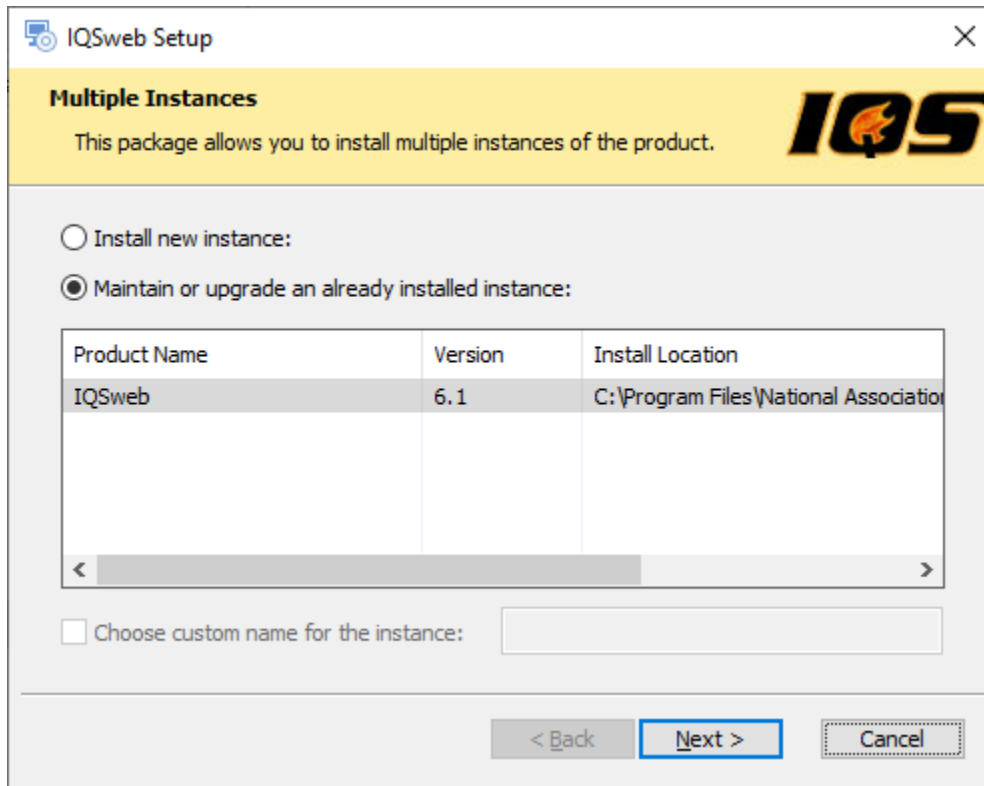
## IQSweb V6.x.x to V7.0.1 Upgrade Instructions

These configuration changes are required to allow IQSweb to be running at all times and perform overnight batch processing updates needed to keep IRWIN up-to-date with the latest information from IQSweb and to import experience records. If the IQSweb system is offline when the batch processing jobs are scheduled to run, the jobs will begin once the system is back online.

If IQSweb V7.0.x is being deployed to a production server via a file copy (e.g. running an installer on a QA or development machine and copying the files and manually configuring IIS to run the application), IIS will need to be manually configured to allow the batch processing in IQSweb. Please contact your IQS regional representative to get a PowerShell script and instructions on performing the configuration.

### **Upgrading IQSweb from 6.x.x to V7.0.x**

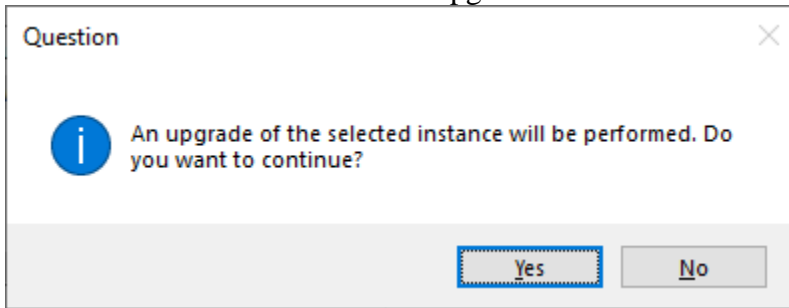
1. On the computer where IQSweb is installed, download the V7.0.x installer. Double-click the installer, **IQSweb64.msi**, to begin the installation process.
2. Select **Maintain or upgrade an already installed instance**. Make sure the IQSweb instance is selected and click **OK**.



06/13/2022

## IQSweb V6.x.x to V7.0.1 Upgrade Instructions

3. You will be asked to confirm the upgrade. Click **Yes**.



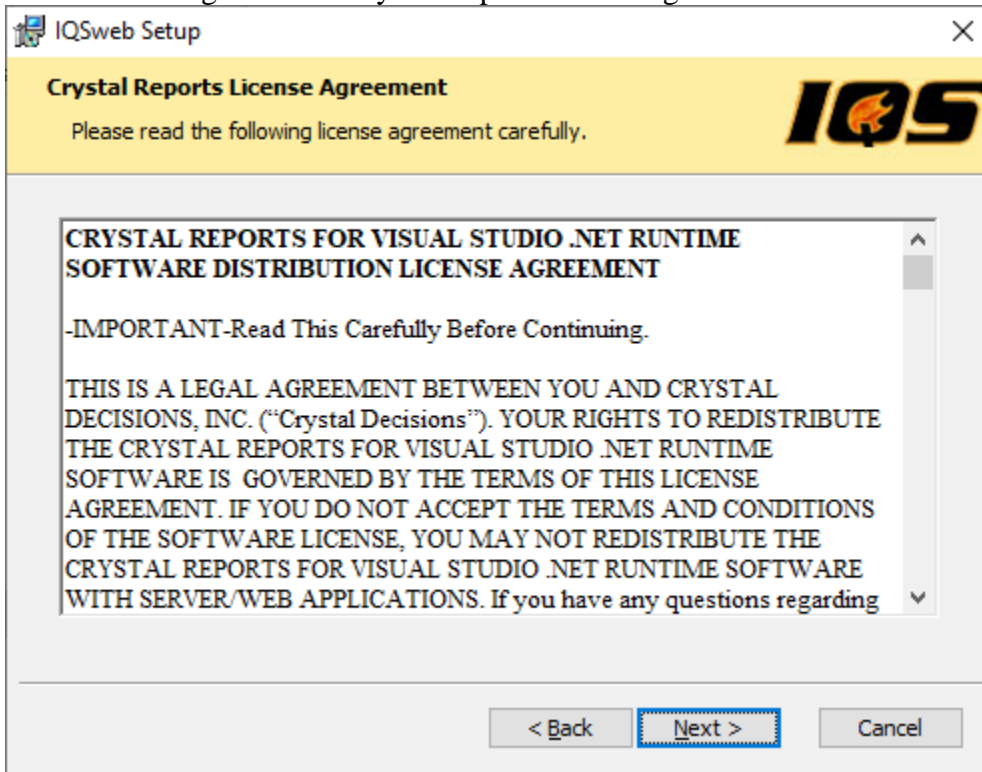
4. The normal installation screens will then appear. Click **Next** to continue.



5. Select the radio button to confirm the license agreement and click **Next**.



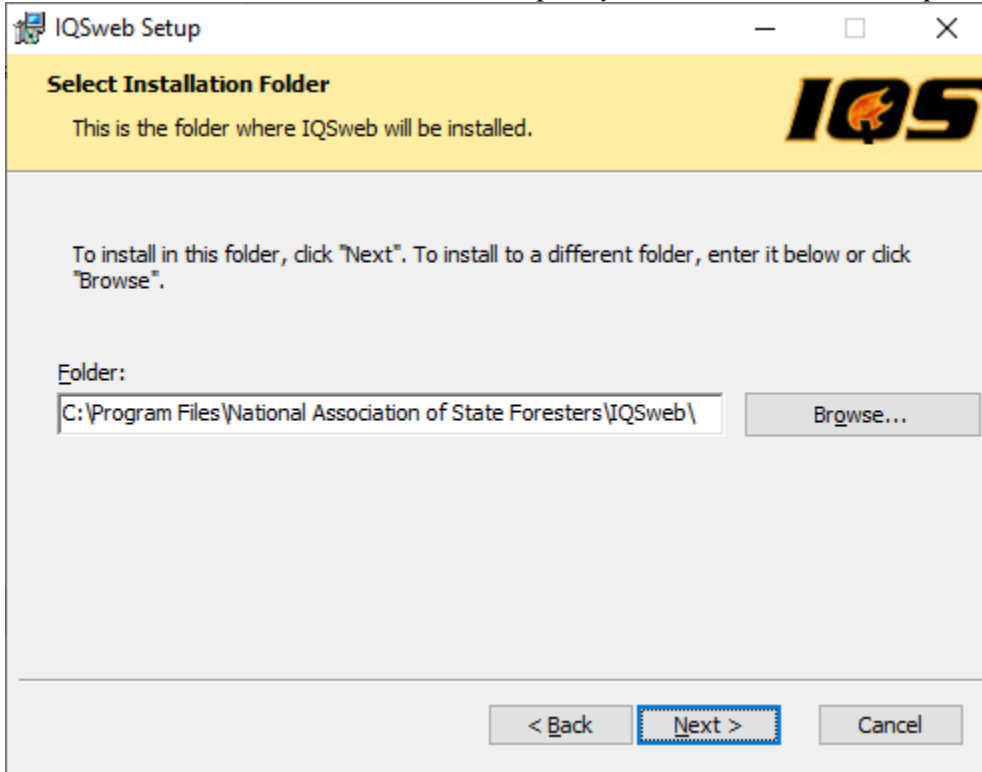
6. Click **Next** to agree to the Crystal Reports license agreement.



06/13/2022

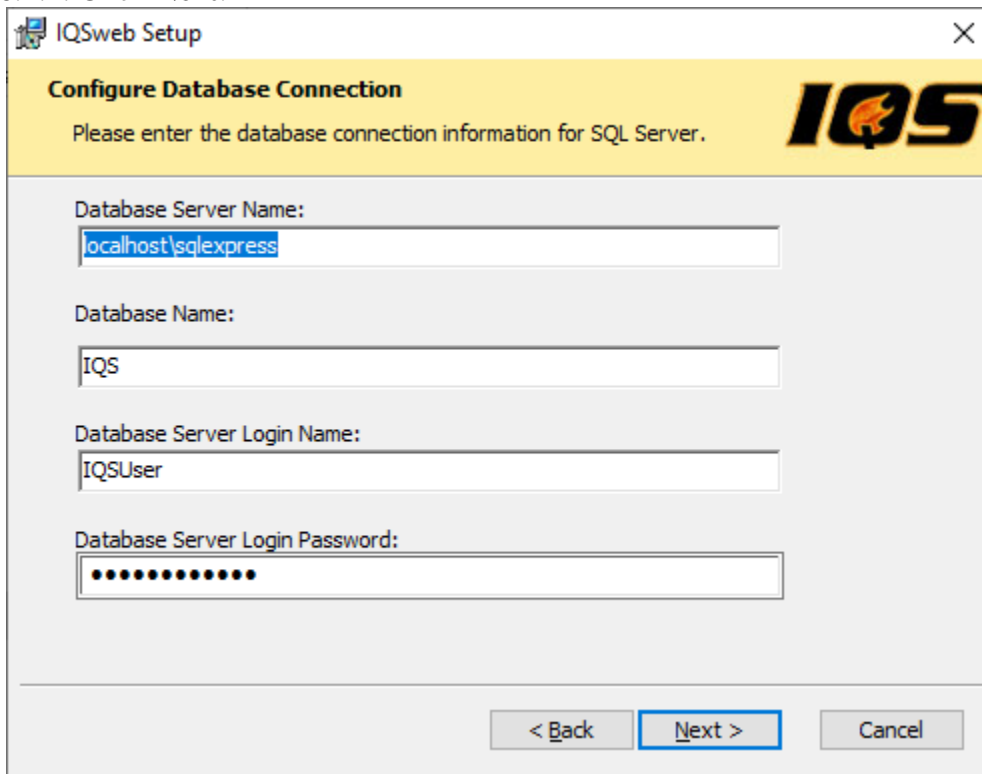
## IQSweb V6.x.x to V7.0.1 Upgrade Instructions

7. Choose the installation folder for IQSweb. This should be the same folder by default as the 6.x.x installation. *Please note that this step may take a while. Please be patient!*



The screenshot shows the 'Select Installation Folder' dialog box in the IQSweb Setup application. The window title is 'IQSweb Setup'. The header bar is yellow and contains the text 'Select Installation Folder' and the IQS logo. Below the header, it says 'This is the folder where IQSweb will be installed.' The main area contains instructions: 'To install in this folder, click "Next". To install to a different folder, enter it below or click "Browse".' There is a text input field labeled 'Folder:' containing the path 'C:\Program Files\National Association of State Foresters\IQSweb\'. To the right of the input field is a 'Browse...' button. At the bottom of the dialog are three buttons: '< Back', 'Next >', and 'Cancel'. The 'Next >' button is highlighted with a blue border.

8. Confirm the database connection settings. These settings will be transferred from IQSweb 6.x.x. Click **Next**.

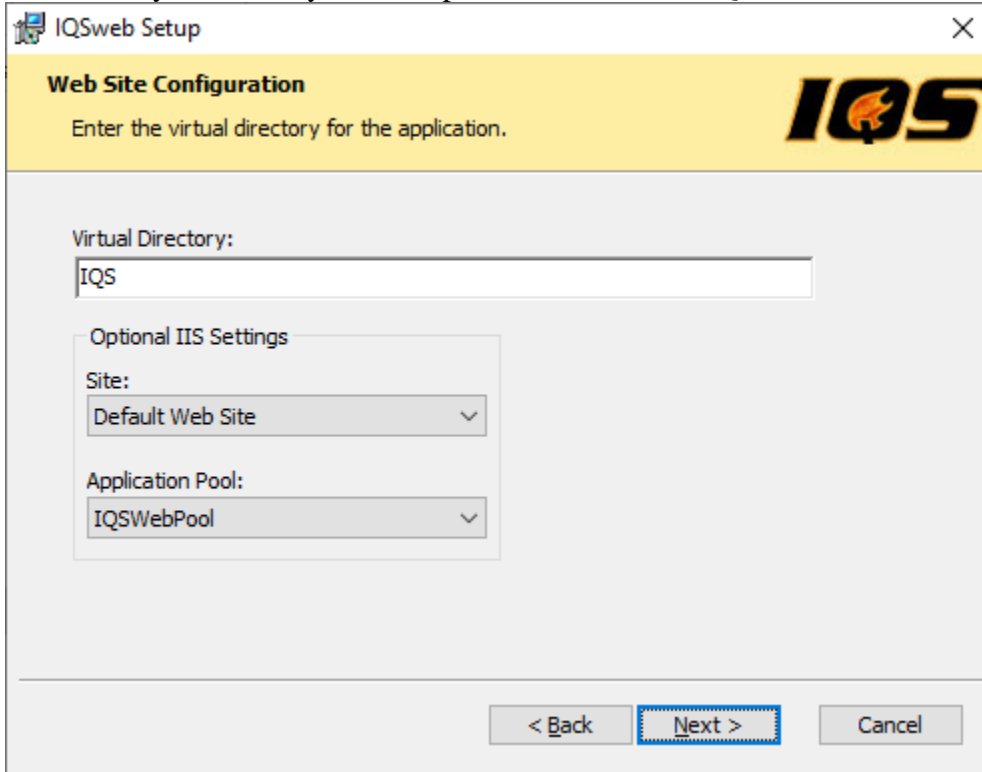


The screenshot shows the 'Configure Database Connection' dialog box in the IQSweb Setup application. The window title is 'IQSweb Setup'. The header bar is yellow and contains the text 'Configure Database Connection' and the IQS logo. Below the header, it says 'Please enter the database connection information for SQL Server.' The main area contains four input fields: 'Database Server Name:' with the value 'localhost\sqlexpress', 'Database Name:' with the value 'IQS', 'Database Server Login Name:' with the value 'IQSUser', and 'Database Server Login Password:' with a masked password of 12 dots. At the bottom of the dialog are three buttons: '< Back', 'Next >', and 'Cancel'. The 'Next >' button is highlighted with a blue border.

06/13/2022

## IQSweb V6.x.x to V7.0.1 Upgrade Instructions

9. Confirm the web site configuration. These settings will be transferred from IQSweb 6.x.x. Please note that IQSweb is now using it's own application pool. If in V4 or V5 you had selected "Create a new IQS Pool", you will see that the only option is "IQSWebPool". Otherwise, you will only see the option "Create a new IQS Pool". Click **Next**.

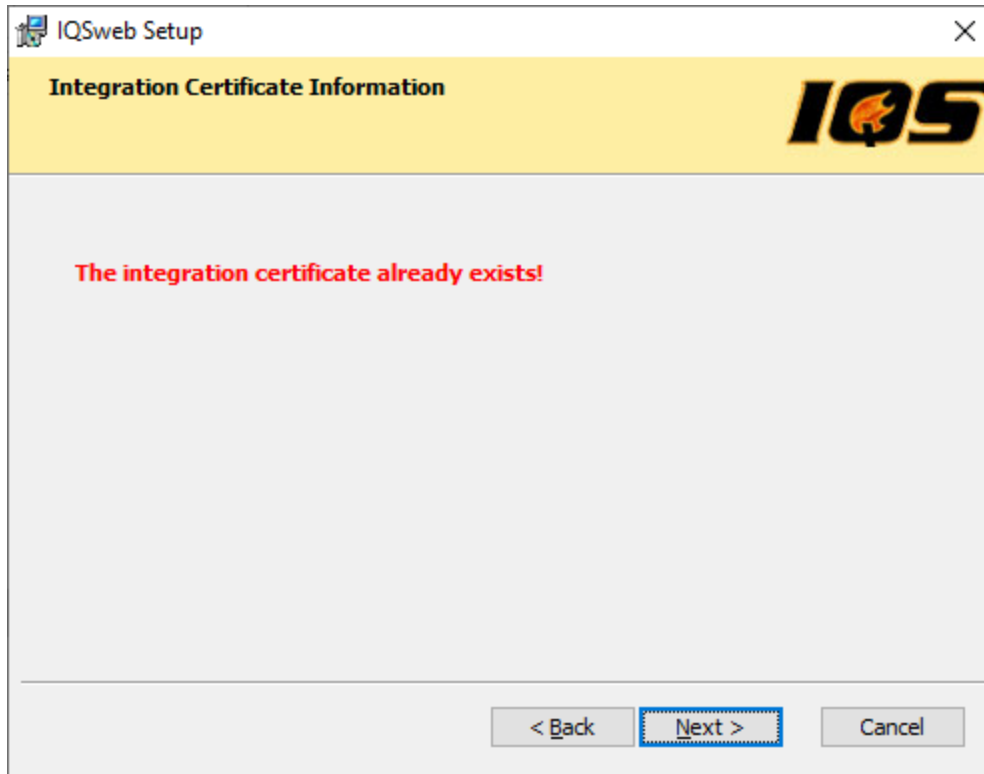


The screenshot shows the 'Web Site Configuration' dialog box in the 'IQSweb Setup' application. The dialog has a yellow header with the 'IQS' logo. Below the header, it says 'Enter the virtual directory for the application.' The 'Virtual Directory:' field contains the text 'IQS'. Underneath, there is a section for 'Optional IIS Settings' with two dropdown menus: 'Site:' set to 'Default Web Site' and 'Application Pool:' set to 'IQSWebPool'. At the bottom, there are three buttons: '< Back', 'Next >' (which is highlighted with a blue dashed border), and 'Cancel'.

10. If you have previously installed IQSweb V6.x.x on this computer, you will instead see a message that the integration certificate already exists.

06/13/2022

IQSweb V6.x.x to V7.0.1 Upgrade Instructions

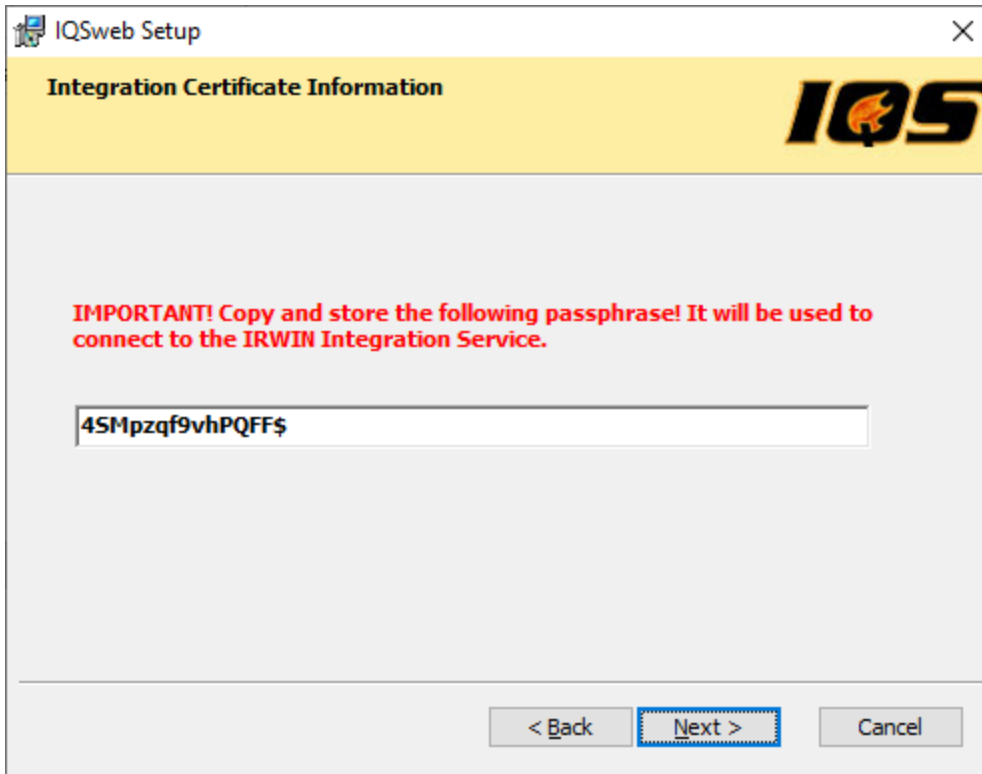


If the certificate does not already exist, copy and save the **Integration Certificate Passphrase**. This passphrase needs to be given to your IQS Manager. The IQS Manager will need this Passphrase for configuring IRWIN within the IQS application. **THIS IS YOUR ONLY OPPORTUNITY TO COPY THIS PASSPHRASE! DO THIS NOW** and send to your IQS Training Manager.



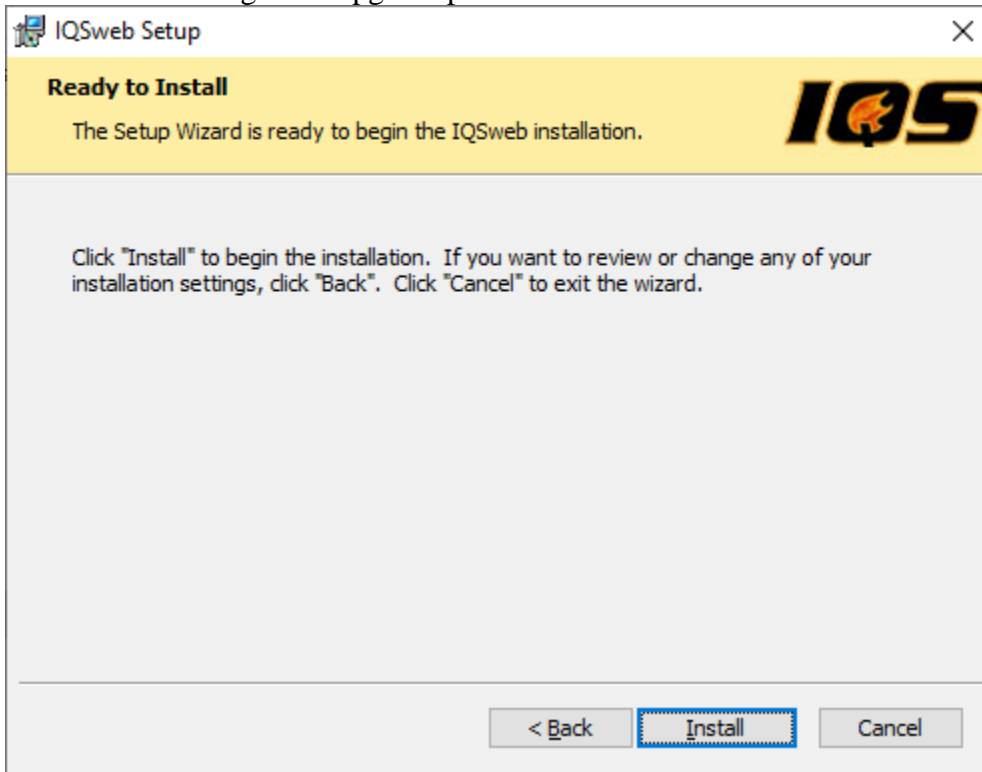
06/13/2022

## IQSweb V6.x.x to V7.0.1 Upgrade Instructions



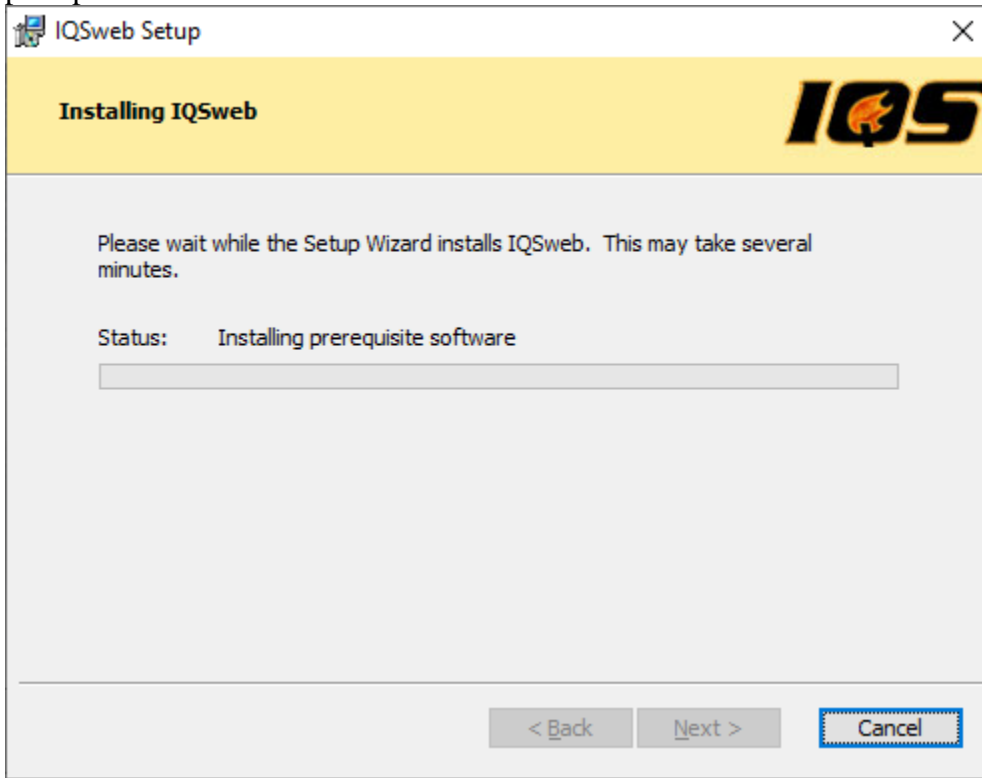
Click **Next**.

11. Click **Install** to begin the upgrade process.



12. The IQSweb installer uses **SQL Server 2012 Native Client** to update the IQSweb database. The installer will check to see if the client is installed on the system. If it is not, you will be

prompted to install the client.



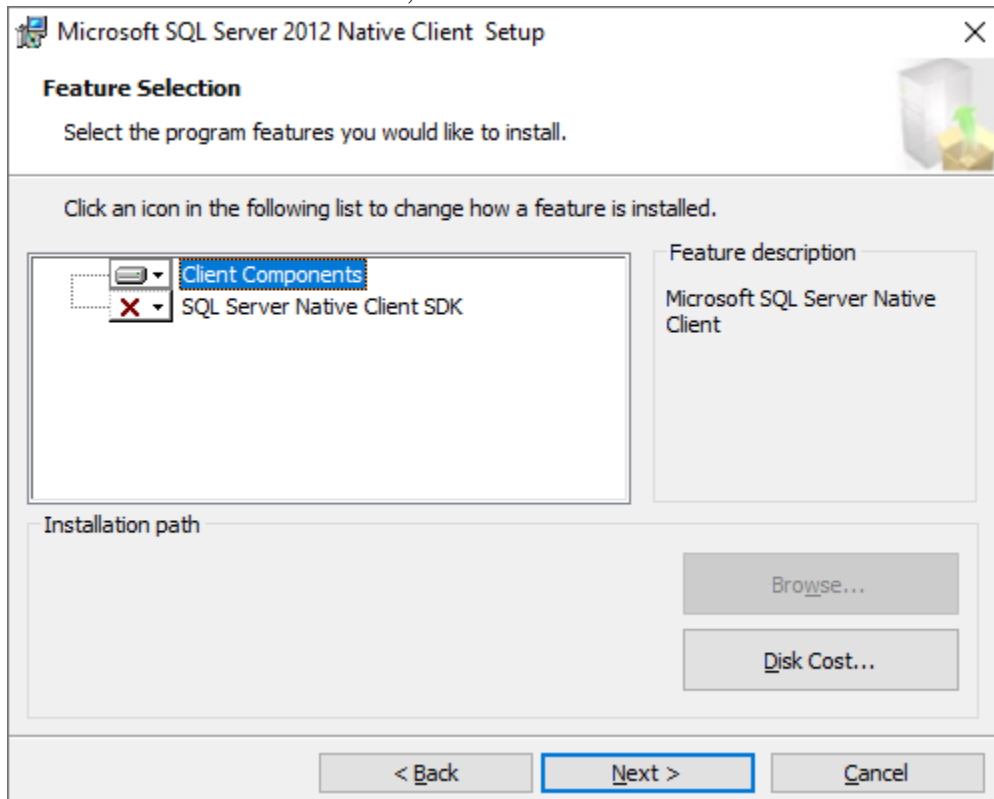
13. If the **SQL Server 2012 Native Client** is not installed, the **Microsoft SQL Server 2012 Native Client Setup** window will appear (it may be hidden behind the IQSweb installer, please check the task bar for a flashing icon to click). Click **Next**



14. Accept the license agreement and click **Next**.



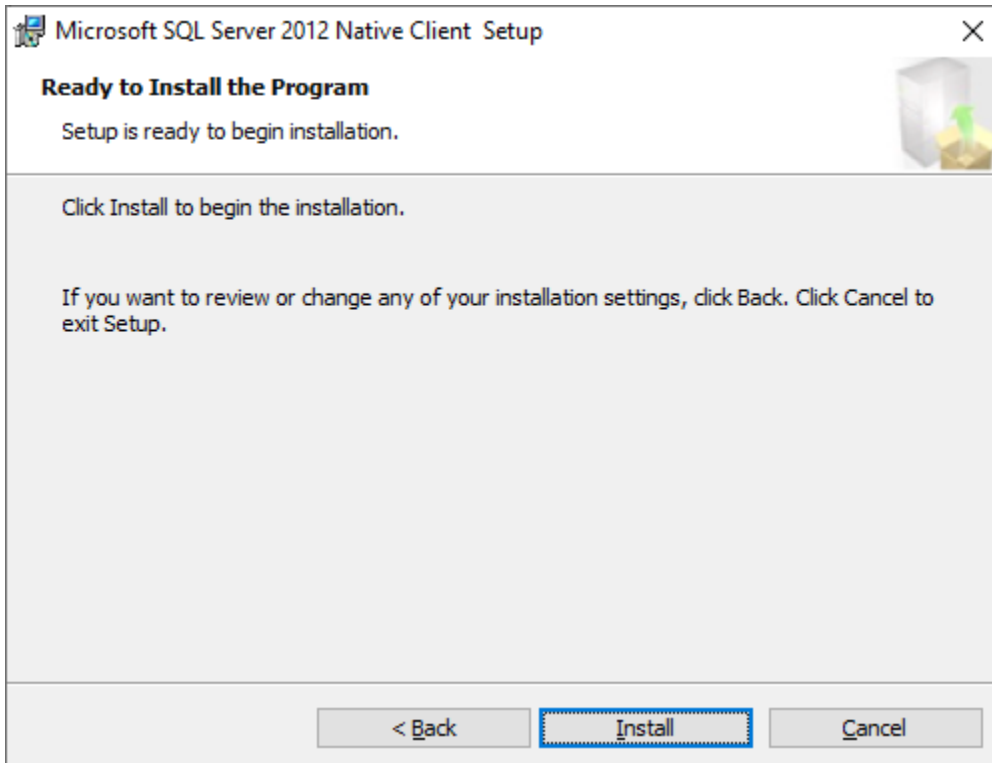
15. At the Feature Selection screen, click **Next**.



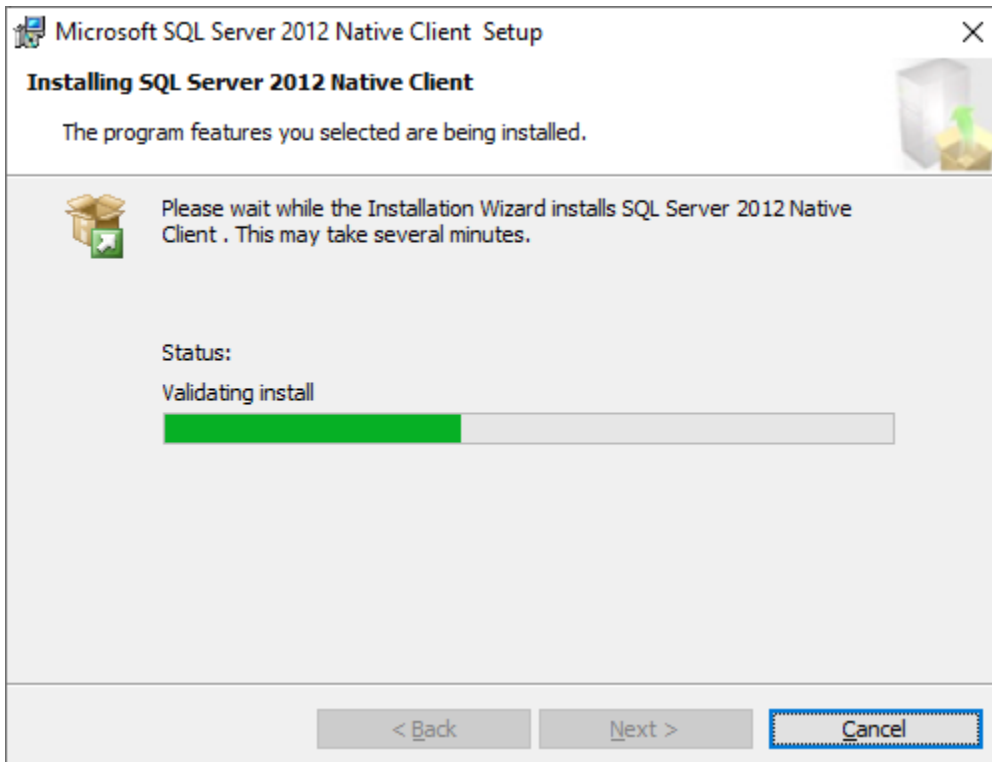
06/13/2022

IQSweb V6.x.x to V7.0.1 Upgrade Instructions

16. Click **Install**.



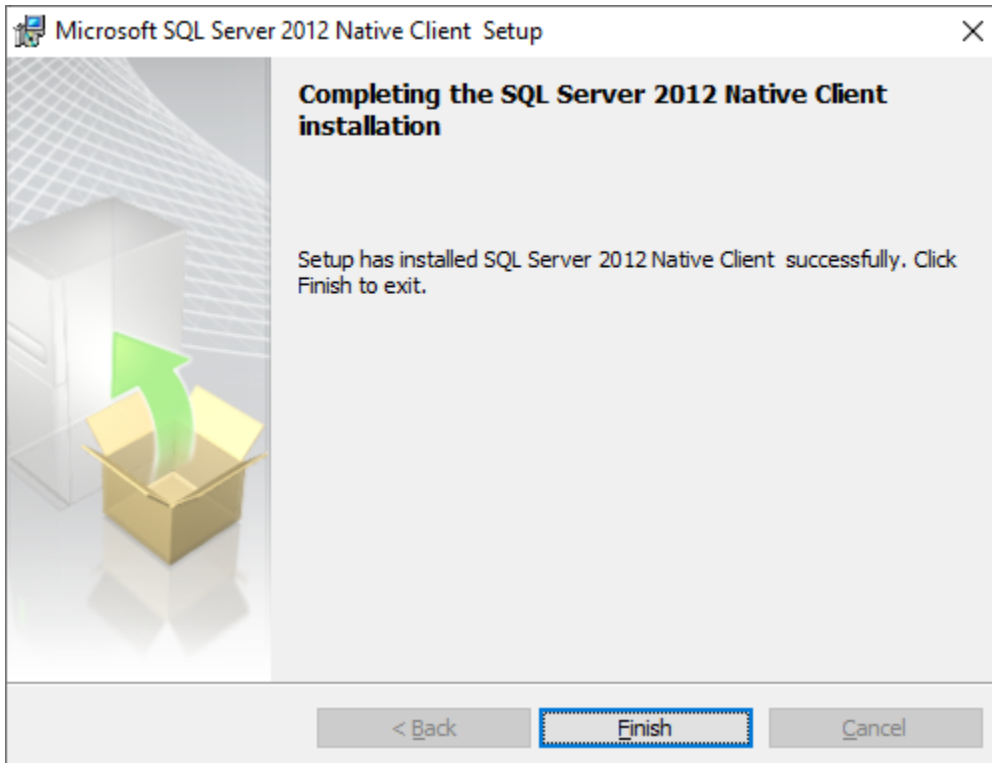
17. Wait for the installer to finish.



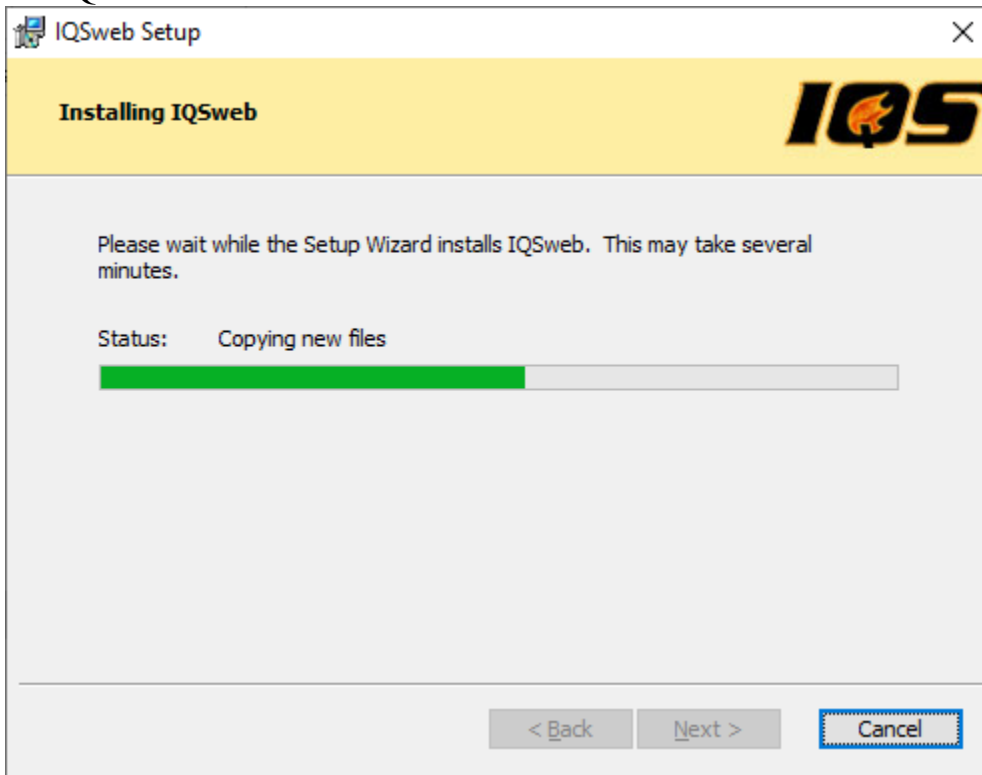
06/13/2022

## IQSweb V6.x.x to V7.0.1 Upgrade Instructions

18. Click **Finish**.



19. The IQSweb installation will resume.

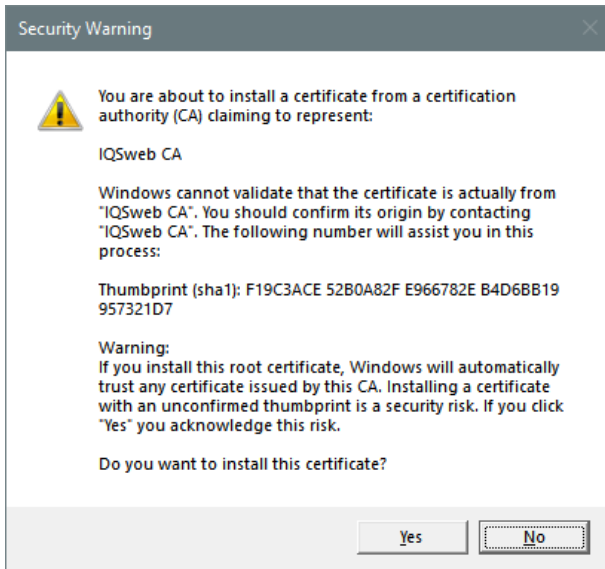


If this is the first time you installed IQSweb V7.0.x on the computer, you may see a prompt about installing a certificate from **IQSweb CA**. Click **Yes** to install the certificate. This certificate is then used to install a certificate that will be used to encrypt and decrypt the

06/13/2022

## IQSweb V6.x.x to V7.0.1 Upgrade Instructions

IRWIN credentials.



20. Click **Finish** to end the installation.



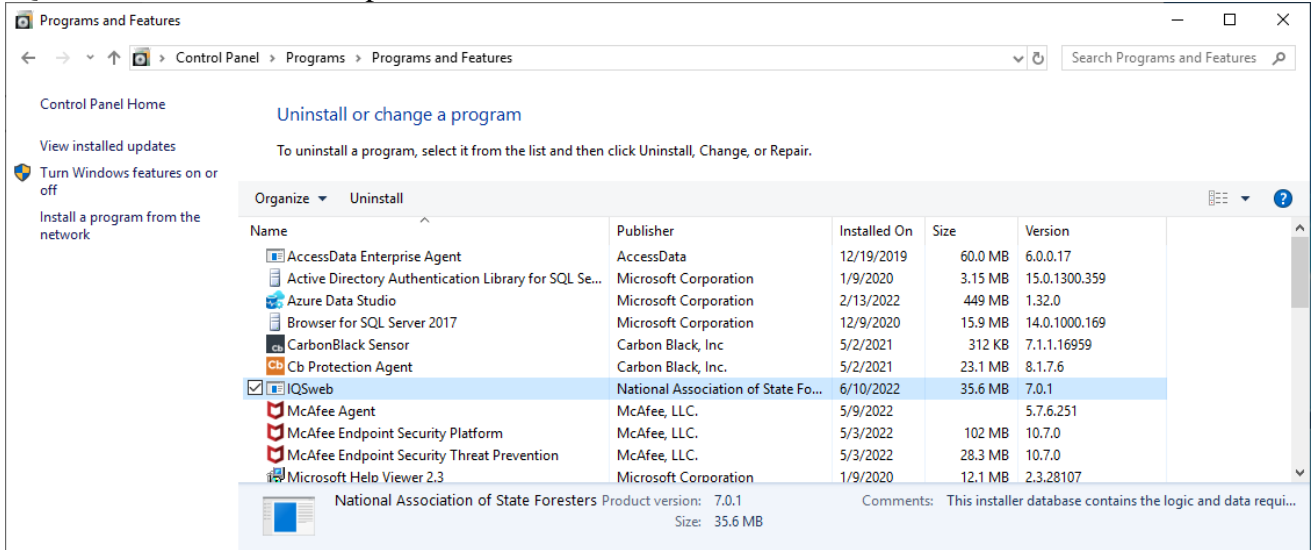
21. Go to the IQS login page and click the About link in the lower left corner. The Database Version should be 7.0.0. The Program version should be 7.0.1.

### **About IQSweb**

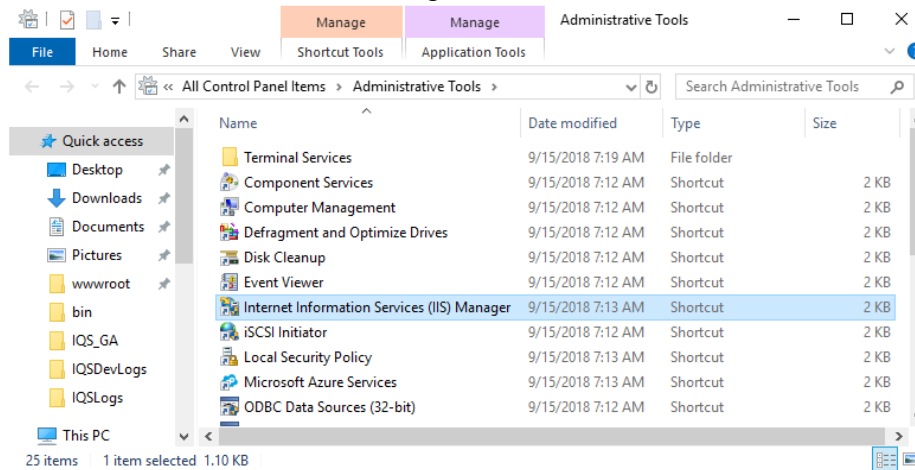
**Program Version: V7.0.1**

**Database Version: V7.0.0**

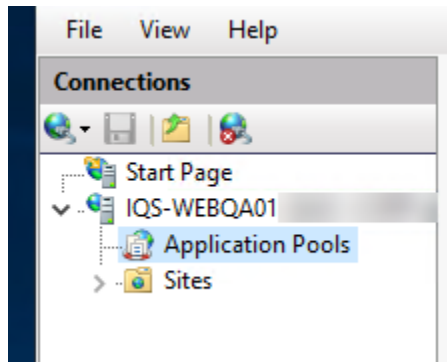
You can also confirm installation by going to **Programs and Features** in the Control Panel. IQSweb should now show up as version 7.0.1.



22. If you do not see the login page and the IQS site is not coming up as normal, but instead with a 503 error, restart the IQSWebPool application pool in Internet Information Services (IIS).
  - a. Go to the **Control Panel**, select **Administrative Tools** and double-click Internet Information Services (IIS) Manager:



- b. Click the caret to expand the server in the **Connections Pane** and select **Application Pools**.



- c. Select the **IQSWebPool** application pool. Then in the **Actions Pane** on the right, select **Recycle**. If the application pool is stopped, select **Start**.

The screenshot displays the IIS Application Pools management console. The main area shows a table of application pools. The 'IQSWebPool' row is selected. The 'Actions' pane on the right is visible, showing options like Start, Stop, Recycle, and Edit Application Pool.

Name	Status	.NET CLR V...	Managed Pipel...	Identity	Applications
.NET v4.5	Started	v4.0	Integrated	ApplicationPoolId...	0
.NET v4.5 Classic	Started	v4.0	Classic	ApplicationPoolId...	0
Catalog	Started	v4.0	Integrated	ApplicationPoolId...	2
DefaultAppPool	Started	v4.0	Integrated	ApplicationPoolId...	1
IQSWebPool	Started	v4.0	Integrated	ApplicationPoolId...	7
	Started	v4.0	Integrated	ApplicationPoolId...	2
	Started	v4.0	Integrated	ApplicationPoolId...	3

- d. The application pool should now be restarted and the IQS application should be able to be loaded.